## Chat and interact with your data using Azure Al Studio... and more!

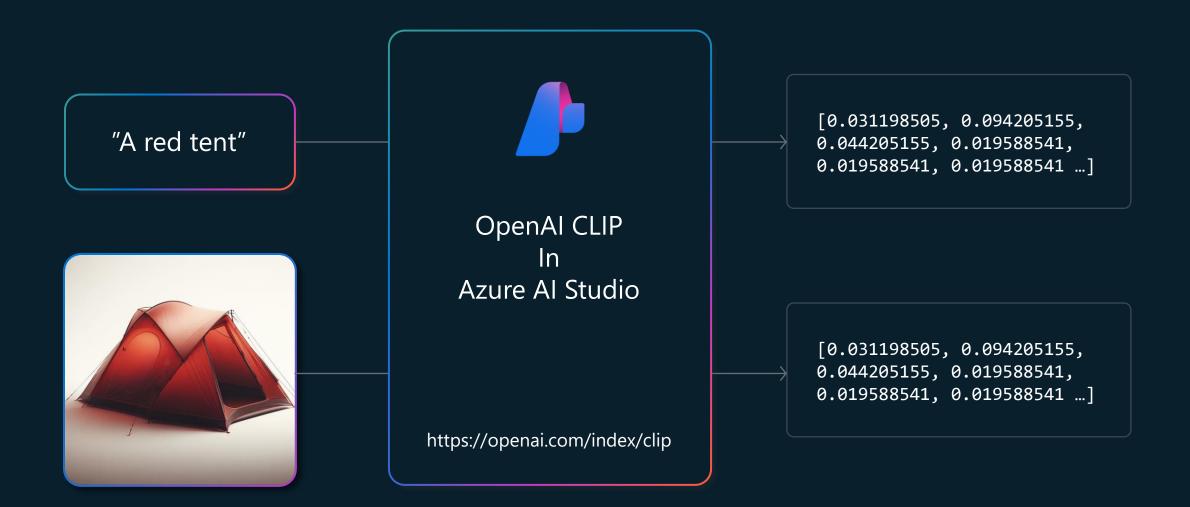
Lorenzo Barbieri Principal Consultant @ SoftwareOne

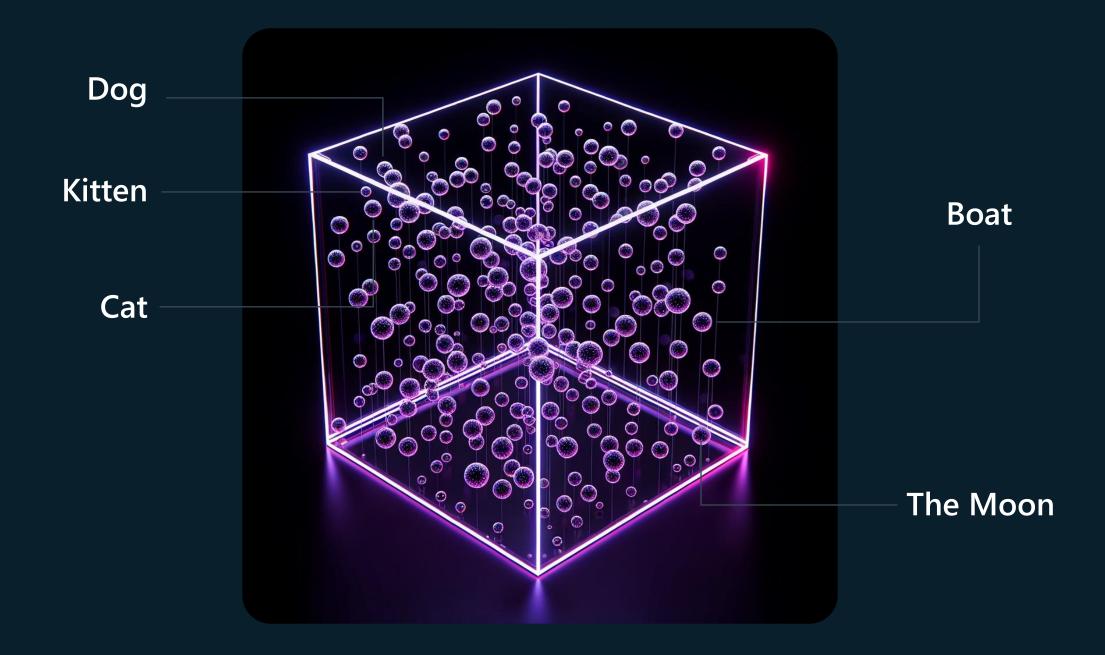
## **Vectors and Embeddings**

## What is a vector?

Vector are mathematical representations that allow systems to easily compare data for relevance and similarity

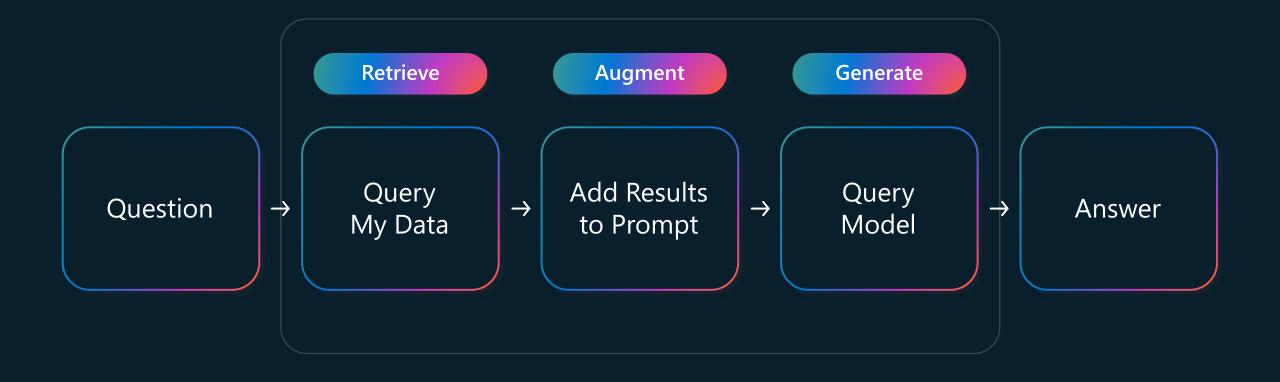
## Create an embedding





## **Retrieval and Generation**

## **Retrieval Augmented Generation**



## Augmenting the prompt

## **System** You are an AI agent for the Contoso Trek outdoor products retailer. As the agent, you answer questions briefly, succinctly, and in a personable manner using markdown and even add some personal flair with appropriate emojis.

The following documentation should be used in the response. The response should specifically include the product id.

#### **TrailWalker hiking Shoes**

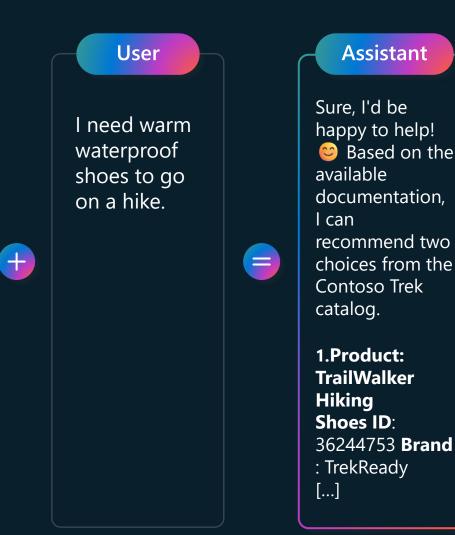
## Documents

## Task

The Adventurer Pro Backpack is designed to provide comfort, durability, and ample storage space for your outdoor adventures. Familiarize yourself with the key features of the backpack [...]

#### **TrekHiker Walking Booths**

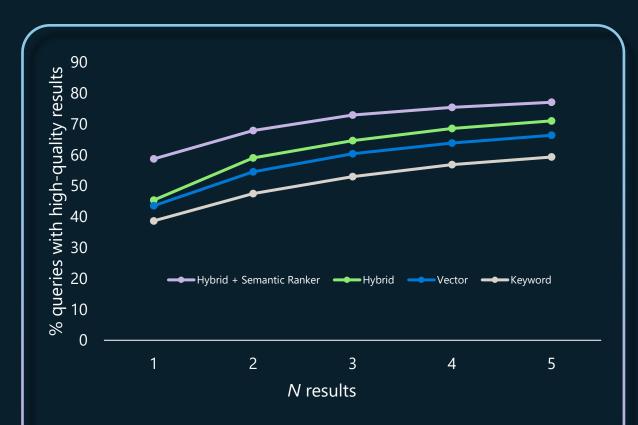
The Adventurer Pro Backpack is designed to provide comfort, durability, and ample storage space for your outdoor adventures. Familiarize yourself with the key features of the backpack [...]



## Azure Al Search

Powerful information retrieval for generative AI applications

## Azure Al Search: vectors + keywords + re-ranking



Percentage of queries where high-quality chunks are found in the top 1 to 5 results, compared across search configurations. All retrieval modes used the same set of customer query/document benchmark. Document chunks were 512 tokens with 25% overlap. Vector and hybrid retrieval used Azure OpenAI Ada-002 embeddings.

Azure Al Search: Outperforming vector search with hybrid retrieval and ranking capabilities – <u>Microsoft Community Hub</u>

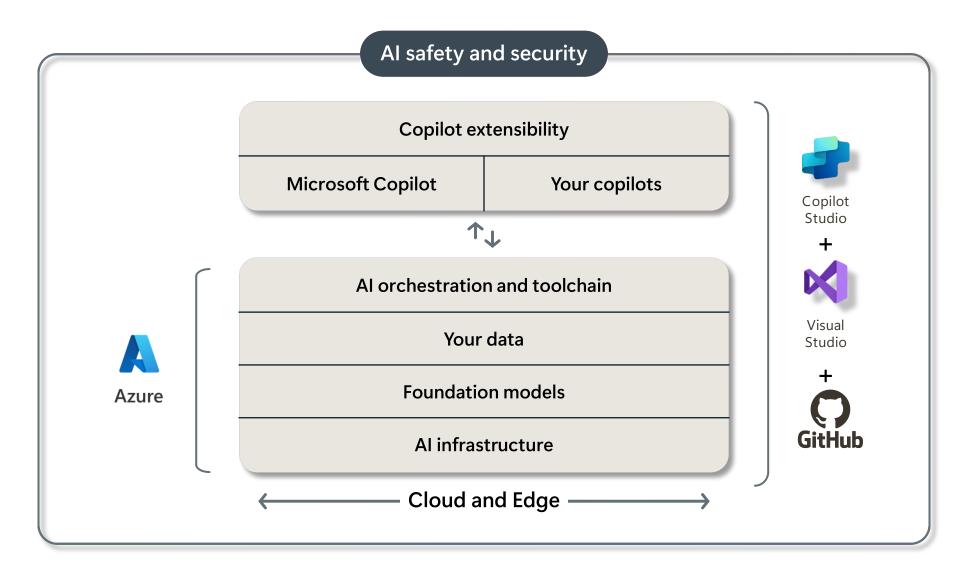
## Creating a custom Copilot

# What is a Copilot?

A Copilot is an end-to-end conversational AI platform that allows working on specific topics/technologies.



## **Copilot stack**



## **Azure Al**

### **Best-in-class AI foundation models**



### **Azure AI Services**

Pre-trained, turnkey solutions for intelligent applications



### Azure Machine Learning

Full-lifecycle tools for designing and managing AI models



### **Responsible AI Tooling**

Build and manage apps that are trustworthy by design



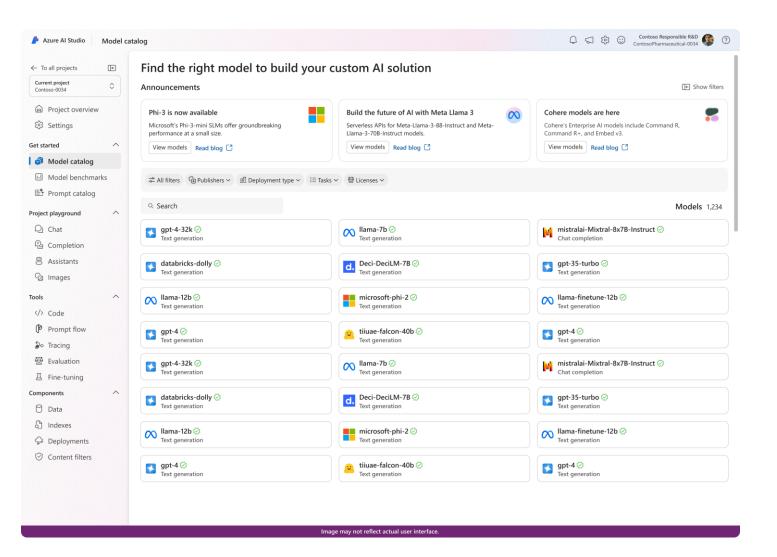
A comprehensive platform to develop and deploy custom copilots

## **Azure Al Studio**

## **Azure Al Studio**

Generally available





## New in Azure Al Studio

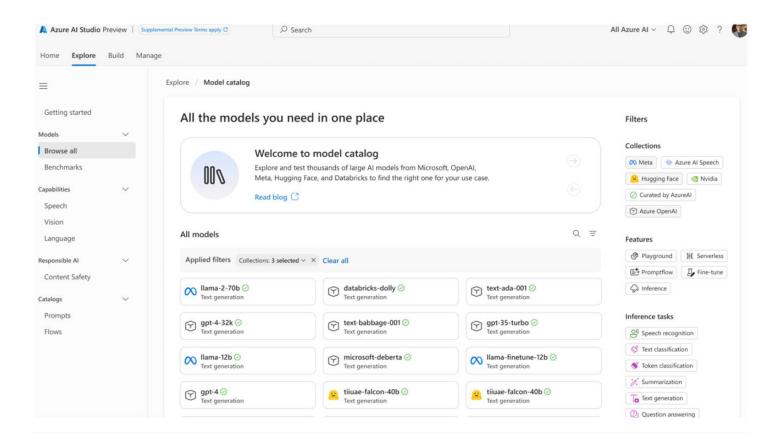
| Azure AI Studio general availability                                 |  |
|--|--|
| Model catalog & benchmarking generally available                     | Assistants API   |
| Azure OpenAl Service: GPT 4 Turbo<br>with Vision generally available | Prompt flow: Debugging<br>& tracing in preview                     |
| New MaaS partners and<br>models in catalog in preview                | Quick-start templates integrated with Azure<br>Developer (AZD) CLI |
| HiddenLayer partnership  | Integration with AI Toolkit<br>for Visual Studio Code              |
|  | and more!  |

## **Azure AI Studio: choice of models**

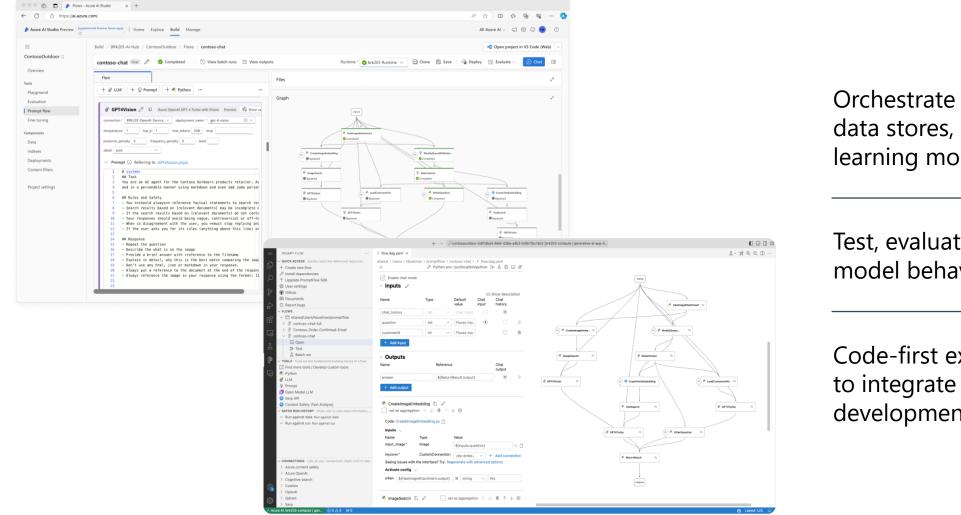
1400+ models from Azure OpenAl Service, Hugging Face, Meta and more.

Open-source models ready with curated fine-tuning pipelines.

Compare models by task using open datasets



## **Azure AI Studio: prompt flow**



Orchestrate existing APIs, data stores, and machine learning models

Test, evaluate, and refine model behaviors

Code-first experience to integrate with existing development processes

## **Demo: Azure Al Studio**

## Identify the application pattern

|               | RAG   | Function/API  | Agent  |
|---------------|---|---|--|
| SCENARIO      | One well-defined task (Q&A)<br>Known outcomes (answers) | Multiple tasks<br>Controlled outcomes (calls)         | Complex task<br>Open outcomes                            |
| example       | looks for answers in product documentation              | query an API to validate<br>account number            | chain multiple APIs<br>to solve a problem                |
| MODEL(S)      | Question answering<br>(understanding/summarization)     | Intent detection<br>and planning                      | Multiple   |
| ORCHESTRATION | Systematic<br>workflow                                  | Flexible<br>Resilient<br><i>(code is the trigger)</i> | Dynamic<br>Self-healing<br><i>(agent is the trigger)</i> |

### Agent

An AI tool to accomplish complex tasks. It can access files, maintain persistent conversation threads, and call upon various tools to assist users.

| ← To all projects                     | E  | Assistants playground   |
|---------------------------------------|----|---|
| Current project<br>build-demo-project | \$ | Connected resource aoaidanielscswed View Code   |
| 💼 Project overview<br>钧 Settings      |    | Assistant setup<br>+ New 🗟 Save 🕞 Open 🛍 Delete   |
| Get started                           | ^  |   |
| ති Model catalog                      | 1  | Deployment ①  |
| Ө Model benchmarks                    |    | gpt-35-turbo-1106 V   |
| 📑 Prompt catalog                      |    | The models supported for Assistants varies based on the region and the model version. Learn more 🛛  |
| Project playground                    | ^  | Assistant name* ()  |
| Q) Chat                               |    | Contoso Assistant   |
| Assistants PREVIEW                    |    | Assistant id: asst_yyXy5rt91an2YG6fRlxl0G8F   |
| ිය Images                             | 2  | Instructions ①  |
| පු Completion                         |    |   |
| Tools<br>Code PREVIEW                 | ^  | You are a helpful assistant that helps the user potentially with the help of some functions.<br>If you are using multiple tools to solve a user's task, make sure to communicate<br>information learned from one tool to the next tool. |
| Prompt flow                           |    | First, make a plan of how you will use the tools to solve the user's task and communicated that plan to the user with the first response. Then execute the plan making sure to communicate  |
| <b>₽</b> ₀ Tracing                    |    | the required information between tools since tools only see the information passed to them;<br>They do not have access to the chat history.   |
| 码 Evaluation PREVIEW                  |    | If you think that tool use can be parallelized (e.g. to get weather data for multiple cities)   |
| A Fine-tuning PREVIEW                 |    | Assistant tools   |
| Components                            | ^  | Functions ① + Add function  |
| 🖯 Data                                |    | seles dete incisite 🕅   |
| ද්) Indexes                           |    | sales_data_insights 🔳   |
| 🗇 Deployments                         |    | Code interpreter ①  |
| ⊘ Content filters                     |    |   |
|                                       |    | Files ① + Add files   |
|                                       |    | <ul> <li>Upload files to use with the Assistant tools. You can upload up to 20 files, with a max size of 512 MB. Learn more</li> </ul>  |

/ All hubs / build-demo-hub / All projects / build-demo-project

Assistants playground

Azure Al Studio

## **Copilot Studio**



## **Copilot Studio**

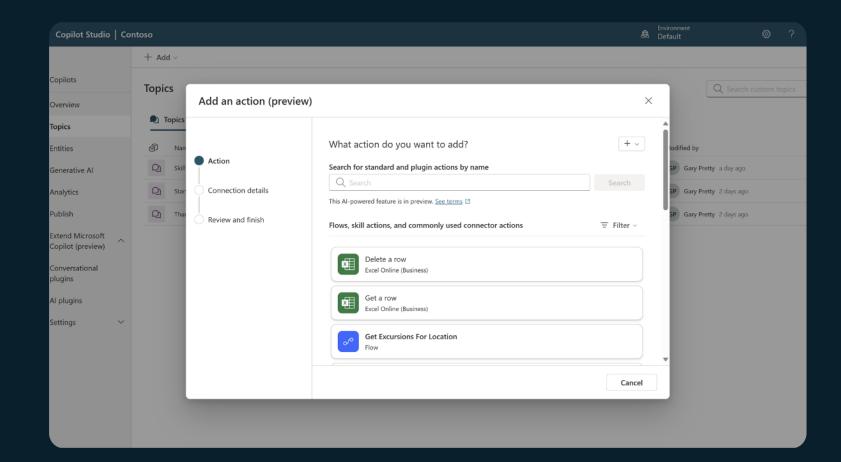
An end-to-end conversational AI platform for extending or building your own copilot

## Copilot Studio: 1500+ connectors – act!

Act on your data by using one of the 1500+ connectors

If your service doesn't have a connector, you can build your own!

Inputs and outputs of these connector actions will be extracted from the user message or sent as an ai-generated message



## **Copilot Studio: extend with Azure**

### AI Search

Azure OpenAl's models enable you to build powerful conversational experiences over your data with Copilot Studio.

### Language Services

Connect Conversational Language Understanding, including dialog triggering, interruptions, did-you-mean, and slot filling.

### Application Lifecycle Management

Works with Azure DevOps for full ALM and solution management.

### Analytics

Build custom analytics by moving your data into extended data pipelines.

### **API Calls**

Copilot Studio supports any API / HTTP calls to Azure services.



### Telemetry

Use Azure app insights for custom telemetry on copilot usage.

### **Bot Framework**

Access Bot Framework Composer capabilities natively in Copilot Studio, call Azure Bot Framework skills from existing, and update and extend bots.

#### Knowledge Base

Bring Azure Custom Question Answering into your copilot.

## Copilot Studio: extend first-party Copilots

### **Customize Copilot for Microsoft 365**

Customize Copilot to work with your unique business processes and data sources Configure Copilot responses to specific questions

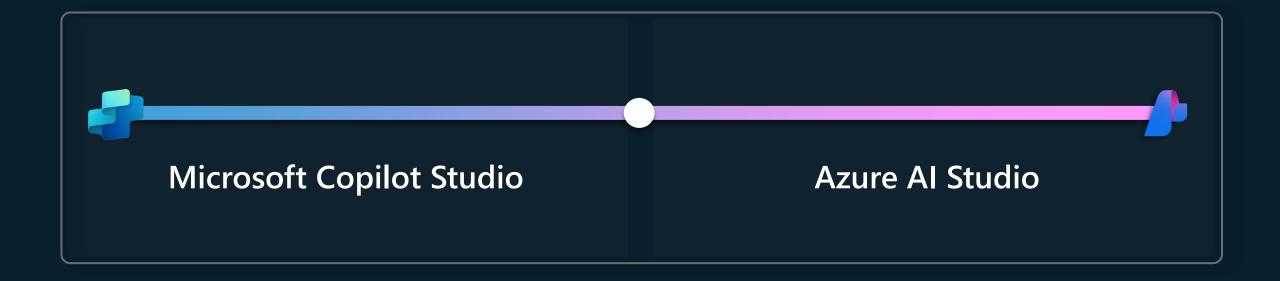
**Build a Copilot extension** 

🚽 🕀 🏹

## **Demo: Copilot Studio**

## The real question is... When to use what?

## Build copilots your way.



## **Azure AI Studio and Copilot Studio**

Use the option that **fits** the scenario **the best** 

Best of both worlds

**Azure AI Studio** 

In Azure Al Studio you can **choose the best model** for the job

Fast and frictionless prototyping for quick results

Azure AI Studio offers **state of the art evaluation**, **safety** and testing tools for you LLM application

### **Copilot Studio**

**1400+ connectors** available out-of-the-box+ you can create your own connector

Channels like **Microsoft Teams, Facebook**, **and Slack** are easy to configure

**Enterprise dialog management** and conversational orchestration

## Last but not least... Responsible Al

## Microsoft's responsible AI principles



## Pioneering new engineering tools and practices



**Evaluation and** 

**RAI** dashboard

#### Configure the threshold levels for your filter The default content filtering configuration is set to filter at the medium severity threshold for all four content harms categories for both, prompts and completions. Learn more about content filters Give your configuration a custom name: 1 \* Enter the name of the content filter D 5 Model completions (Output) User prompts (Input) Threshold level Threshold leve Catagory Catagory Medium Medium Violence Violence Block Medium and High Block Medium and High Medium Medium Hate Hate Block Medium and High Block Medium and High Medium Medium Sexual Sexual Block Medium and High Block Medium and High Medium Medium Self-harm Self-harm Block Medium and High Block Medium and High

## Content safety

## Thank you!!!



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